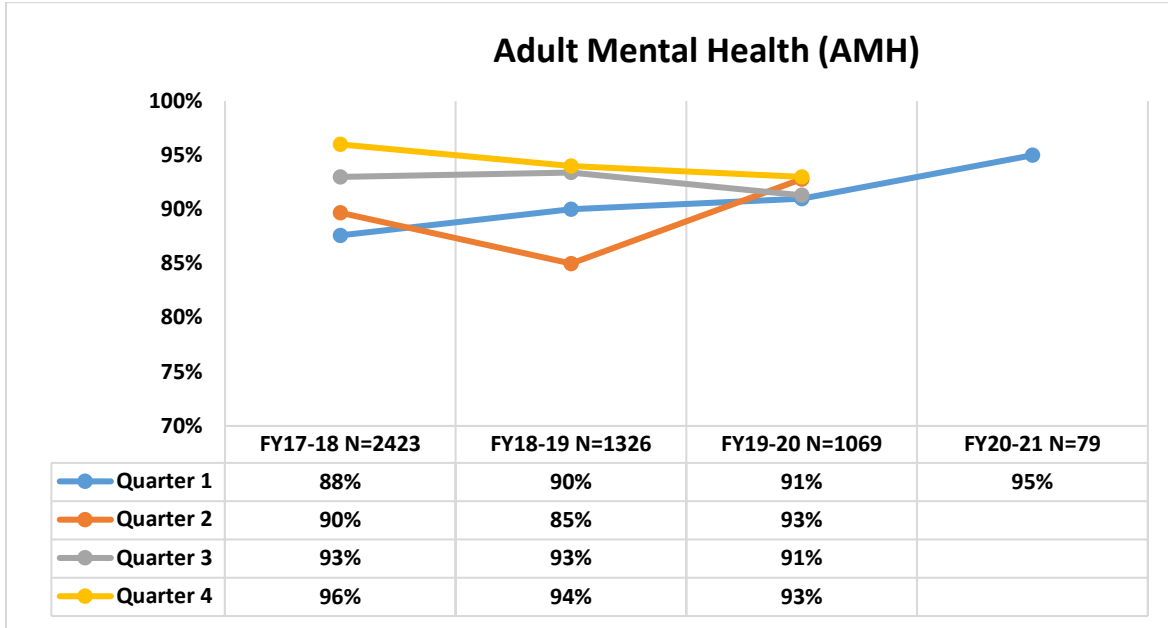
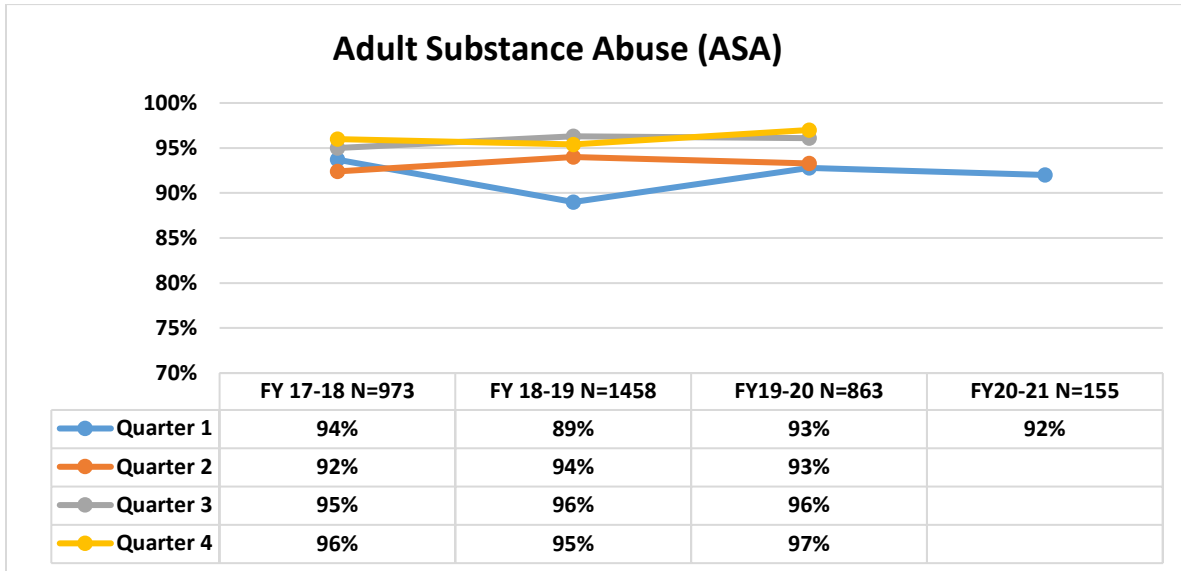


CFCHS' Subcontracted Network Average Satisfied

The following graphs reflect the overall average of satisfaction for the four program areas and subcontracted services (Adult Mental Health, Adult Substance Abuse, Children's Mental Health, and Children's Substance Abuse).

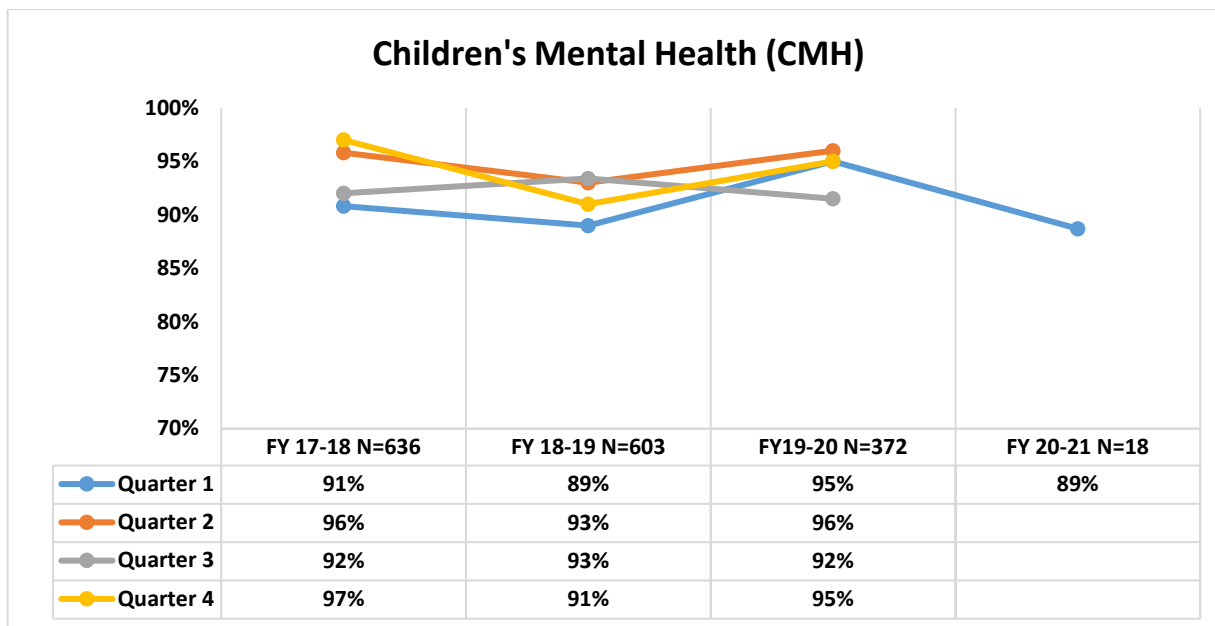


Scores ↑ 85% Compliance Threshold

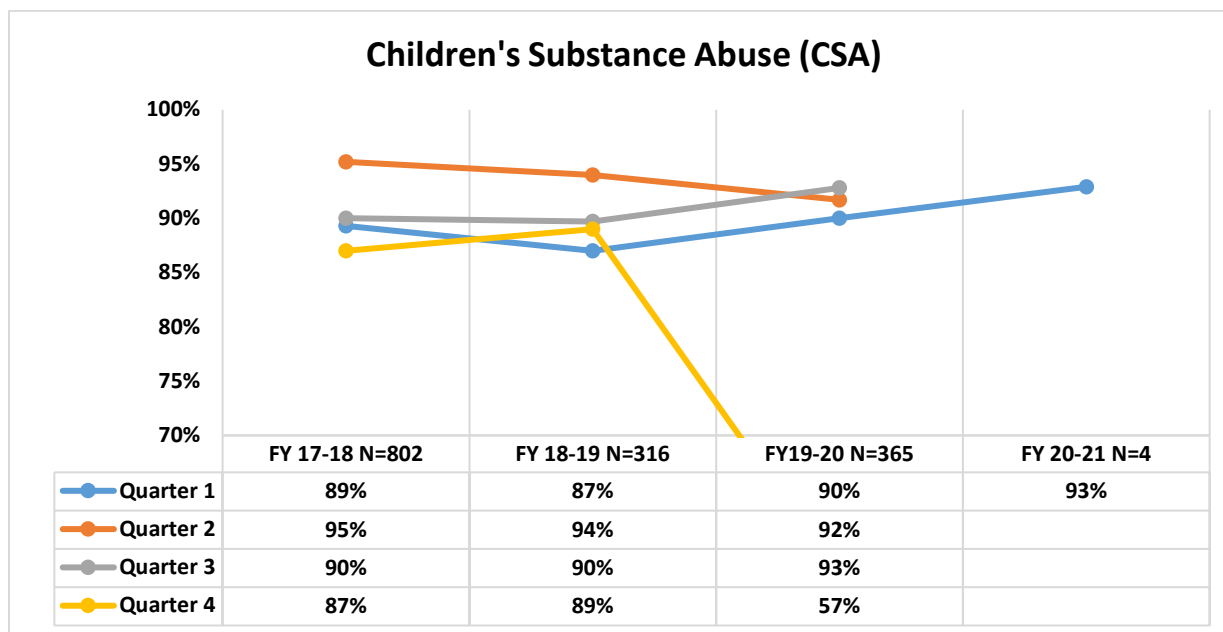


Scores ↑ 85% Compliance Threshold

CFCHS' Subcontracted Network Average Satisfied



Scores ↑ 85% Compliance Threshold



Scores ↑ 85% Compliance threshold the decline noted in score Q4FY1920 is due to one survey for the program having been completed with only 4 of 7 domains scoring at 100% while the others scored at 0% for reason client did not fully complete the survey as requested.

***Average calculated (number of valid surveys score, each domains score divided by seven)**